



Policy for Quality and Information Security

ISO 9001
ISO/IEC 27001

Rev. 02 del 15/07/2024

Euronovate, with the adoption of an Integrated System ISO 9001 & ISO/IEC 27001 certified for several years, reconfirms full adherence to the principles to which the schemes refer, in full compliance with the requirements expected by customers and full compliance with national and territorial legislative provisions, technical standards, European Directives and Regulations.

Euronovate therefore wants to guarantee, with absolute rigor, the achievement of the objectives contained in this Policy, inspired by the following principles:

- identify the real needs of the Customer by proposing a product/service capable of satisfying the needs of the customer, promoting the degree of reliability of the service offered in terms of Quality, Information Security and Business Continuity;
- propose the most suitable solutions in order to improve the performance of products and services and keep them in a continuous state of updating so that the architecture of the Information Security Management System guarantees full satisfaction and fulfillment of the security requirements required by the reference standard and by current and binding laws in general;
- guarantee availability and timeliness in the resolution of potential incidents that may threaten the service both in terms of Quality, Business Continuity, and Information Security;
- implement a systematic risk management by carrying out, if necessary, extraordinary reviews through the management of "Risk Analysis & Management" and guarantee, with absolute rigor, the search for potential risks through continuous monitoring in the application of the policies adopted;
- guarantee the achievement of corporate objectives through full compliance, by all Euronovate staff, through continuous training sessions, workshops and information comparisons on new applications, corporate directives or policies for information security;
- promote constant information to all interested parties, so that the principles that Euronovate is inspired by in terms of the quality of the product and service offered and in the determination with which all staff are committed to the confidentiality and security of information are known;
- aim for a high degree of customer satisfaction, where possible, by delivering products and services with added value;
- maintain, following the review of the risks for Information Security, full compliance with the procedures, instructions, policies and company directives, so as to guarantee full compliance of the system;
- the principles mentioned above also include the implementation, currently of public interest, on the impact of climate change as indicated by amendment #001 Amd 1:2024 "climate action changes".

The Management and collaborators of Euronovate, fully embracing the company's philosophy, set themselves, as a further objective, the full manifestation of these principles to client companies and to the community in general.